

LAW OFFICES
GAROFALO GOERLICH HAINBACH PC
1200 NEW HAMPSHIRE AVENUE NW SUITE 800
WASHINGTON DC 20036-6802

JOHN R. COPLEY
DIRECT DIAL 202 776-3972
JCOPLEY@GGH-AIRLAW.COM

TELEPHONE 202 776-3970
FACSIMILE 202 776-3975
WWW.GGH-AIRLAW.COM

November 13, 2006

VIA ELECTRONIC FILING

Ms. Dorothy Beard
Chief, Documentary Services
U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590

Re: Global Jet Austria GmbH– Family Assistance Plan, Docket OST-1998-3304

Dear Ms. Beard:

On behalf of Global Jet Austria GmbH, attached please find the Family Assistance Plan as required by Vision 100-Century of Aviation Reauthorization Act. The same document has also been submitted to NTSB.

Please do not hesitate to contact us if you have any questions. Thank you for your assistance.

Sincerely,



John R. Copley
Erin M. Tallardy

Counsel for Global Jet Austria GmbH

cc: Pascal Tran (Global Jet Austria)

Enclosure

AVIATION DISASTER FAMILY ASSISTANCE PLAN

INTRODUCTION

Global Jet Austria is committed to comply with both its legal and moral obligations in the event of an accident involving an aircraft under our control.

It is Global Jet Austria's goal to meet the emotional needs of both the victims and their families that would arise as a result of an accident involving loss of life or serious injury.

Our goal is to provide quick, efficient and sensitive notification of an accident to the passengers' families and a flow of information always mindful of the families' privacy. Our goal is also to expedite the return of personal property and human remains to speed the grieving process and aid in emotional recovery.

This is best done through cooperation with federal, state and local authorities as well as volunteer organizations and consultation with affected families.

TELEPHONE PROCEDURES

Global Jet Austria's local station representative will be responsible for communicating an emergency toll free number to NTSB/DOT and to the media for public dissemination.

Global Jet Austria will only advise callers that a particular passenger was on board after verification of that name. Global Jet Austria will not give out general information as to passengers on board and will only respond to specific inquiries as to particular passengers.

We will not confirm medical status which is the sole duty of the authorities. If the medical status is verified by the authorities and we are authorized by them, we will so advise the caller. Global Jet Austria will not withhold verified information regarding individual passengers pending verification of the entire passenger list.

FAMILY NOTIFICATION

To the extent practicable, Global Jet Austria will notify in person the families of passengers involved in an accident. We anticipate, however, that this will occur only for family members who go to the airport where the flight at issue departed or was scheduled to arrive.

Global Jet Austria will conduct notification procedures to each family as soon as the names of passengers/crew can be verified. Global Jet Austria will not withhold confirmed information regarding individual passengers pending verification of a complete manifest.

PASSENGER LISTS

Global Jet Austria will provide an initial passenger/crew list immediately upon request. This list will be updated periodically to reflect current information and will be provided regardless of whether all names have been verified.

This list will be transmitted only to:

- a) The American Red Cross which is the designated organization under 49 U.S.C. § 1136(a)(2);
- b) The NTSB Director of Family Support Services designated under 49 U.S.C. § 1136(a)(1);
- c) Internal Global Jet Austria offices.

The names of passengers and/or crew will not be released to the media or general public until Global Jet Austria can verify that each passenger/crew's next of kin have been notified and after conferring with either the NTSB or the American Red Cross.

The person initially responsible for compiling the manifest is the local station representative at the affected airport who will either transmit the information directly to the authorities or to Global Jet Austria's operations office for further transmission.

DISPOSITION OF REMAINS AND EFFECTS

It is the responsibility of the local medical examiner, coroner, or other designated local, state or federal authority to recover, identify, dispose of or return to families the identifiable and unidentifiable human remains. Global Jet Austria will comply with directions of these authorities and shall consult with the family of each passenger about the disposition of any remains or personal effects that are under its control.

RETURN OF POSSESSIONS

Any personal property or human remains of a passenger or crew member under the dominion and control of Global Jet Austria (regardless of its condition) will be returned to the family upon request. This includes any personal property under control of Global Jet Austria's vendor.

Notwithstanding the foregoing, Global Jet Austria or its vendor will not return property that is required by competent authorities for the purpose of accident or criminal investigation until the authorities release said property.

UNCLAIMED POSSESSIONS

Global Jet Austria or its vendor will retain any unclaimed personal property within Global Jet Austria's control for a period of not less than eighteen months.

MONUMENTS

Global Jet Austria will not construct any monument to passengers and crew in the United States without prior consultation with each family as to construction, design and inscription.

EQUAL TREATMENT OF PASSENGERS

Global Jet Austria will not discriminate between families of revenue and non-revenue passengers when providing assistance under this plan.

SERVICE AND ASSISTANCE

Global Jet Austria will cooperate fully with the DOT, NTSB and the American Red Cross which is the organization designated under 49 U.S.C. § 1136(a)(2) on an ongoing basis to insure that families receive appropriate care following an accident.

Global Jet Austria will also cooperate fully with FEMA, the Department of State and the Department of Health and Human Services.

Furthermore, in the event Global Jet Austria volunteers assistance to U.S. citizens within the U.S. with respect to an accident outside the U.S. involving major loss of life, Global Jet Austria will consult with the National Transportation Safety Board and the Department of State regarding the provisions of such assistance.

TRAVEL AND CARE EXPENSES

Global Jet Austria will assist families of passengers with travel to and accommodations at:

1. The location of the accident, or
2. The U.S. airport of the flight's origin/destination if the accident is a considerable distance from the airport and/or occurs in a remote area without sufficient accommodations.

Global Jet Austria will assist in providing transportation between these accommodations and the accident site if approved by NTSB, DOT, FBI, etc. The NTSB is responsible for coordinating access to the accident site.

Global Jet Austria will arrange with local hotels at each destination served to provide accommodations on an urgent and ad hoc basis together with a common room to act as a family crisis center and far removed from the media. Unless the families' wishes are to the contrary, Global Jet Austria will discourage media access to them in order to ensure their privacy.

Transportation and accommodation arrangements will be made either by Global Jet Austria or the task will have been contracted out to a reliable vendor.

COMPENSATION TO SERVICE ORGANIZATIONS

Global Jet Austria will provide reasonable compensation to any organization designed under 49 U.S.C. § 1136(a)(2) (presently the American Red Cross) for services and assistance provided by them.

We will request the designated organization to consult with us regarding costs and in the event there is a material change in predicted costs including but not limited to costs which were not previously anticipated.

RESOURCES

Global Jet Austria will commit sufficient resources or credit to cover expenses associated with this plan. In addition, Global Jet Austria intends to arrange with its insurers a means of reimbursing Global Jet Austria for expenses incurred under this plan on revolving basis to provide for a steady flow of funds.

DAMAGE TO PROPERTY

In the event that an accident causes significant damage to a man-made structure or other property on the ground that is not government owned, Global Jet Austria would provide prompt written notice to the owner regarding liability for property damage with means for obtaining compensation. Such notice shall advise the owner to (i) contact the insurer of the property as to the authoritative source for information about coverage and compensation; (ii) to not rely on unofficial information offered by foreign air carrier representatives about compensation by the foreign air carrier for accident-site property damage; and (iii) to obtain photographic or other detailed evidence of property damage as soon as possible after the accident, consistent with restrictions on access to the accident site.

NTSB HEARINGS

In the event the NTSB holds a hearing on a flight's accident at a location more than 80 miles from the accident site, Global Jet Austria would ensure that such proceedings are simultaneously available by electronic means at a location open to the public at both the origin and destination city of the flight (if such city is located in the United States).

FURTHER ASSURANCES

Global Jet Austria will provide adequate training to its employees and agents to meet the needs of survivors and family members following an accident.

Global Jet Austria will promptly advise the DOT/NTSB of any changes to the above plan in writing.