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**PUERTO RICO**  
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January 26, 2005

DEPT. OF TRANSPORTATION  
DOT/STIS

2005 FEB -2 P 3:19

Mr. Dennis DeVany, Chief  
EAS & Domestic Analysis Division X-53  
Office of Aviation Analysis, Room 6401  
Department of Transportation  
400 7<sup>th</sup> Street S.W.  
Washington D.C. 20590

Re: **Proposal to Provide Essential Air Service at Mayagüez, Puerto Rico**  
**Docket OST- 2004-19622 -20**  
**Essential Air service at Ponce, Puerto Rico**  
**Docket OST-02000-6592 -40**

Dear Chief DeVany:

I am writing on behalf of Cape Air and the Essential Air Subsidy in both Ponce and Mayagüez. Since 1998 Cape Air has provided year round, dependable air service between San Juan and the U.S and British Virgin Islands. In addition, at the request of the Department of Transportation, Cape Air has operated the EAS route between Ponce and San Juan since 2000.

Frequency of flights, impeccable customer service and flexible policies advantageous to the customer are an important part of Cape Air's operation. Furthermore, Cape Air's commitment to the local communities is unparalleled in the airline industry as the attached donation report attests.

In 2004 the Regional Airline Association honored Cape Air President Dan Wolf with Turbo Prop Operator of the Year and the Cape Air was also voted Best Airline on the Island for 2004 by both Martha's Vineyard and Nantucket.

It would be in the best interests of our community if Cape Air receives the necessary approval to operate the EAS route both in Ponce and Mayagüez.

Sincerely,

Wilhelm Sack  
Director of Porta del Sol Region  
Puerto Rico Hotel & Tourism Association

M E M B E R  
AMERICAN HOTEL AND  
MOTEL ASSOCIATION

CARIBBEAN HOTEL  
ASSOCIATION

PUERTO RICO  
CONVENTION BUREAU

NATIONAL RESTAURANT  
ASSOCIATION

PUERTO RICO CHAMBER  
OF COMMERCE

PUERTO RICO  
MANUFACTURERS  
ASSOCIATION