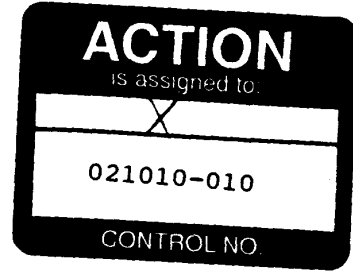


Dennis E. Eckart
President and
Chief Executive Officer

DEPT. OF TRANSPORTATION
TICKETS

September 24, 2002 02 OCT 15 AM 11:15



Norman Y. Mineta, Secretary
Department of Transportation
400 Seventh Street. S.W.
Room 10200
Washington, DC 20590

Dear ~~Secretary Mineta,~~

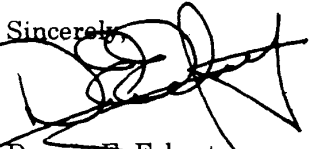
I write on behalf of the Greater Cleveland Growth Association to express support for the Continental-Delta-Northwest Marketing Agreement, which is now under review by your department.

The airline industry, which has recently sustained unprecedented losses, is extremely important to our regional economy. It is estimated that our airport generates \$2.2 billion in annual revenue with an employment base over 25,000 through direct and related jobs. However, the recent announcements of service and employment reductions by certain carriers give us tremendous concern for our economic future. Following many months of bad news for the airline industry, we were pleased to learn about the Marketing Agreement. We regard the Marketing Agreement as an important step toward providing a degree of stability for consumers and carriers and toward renewing hope that our airport will continue to be the economic engine for our region.

Under the Agreement, consumers will benefit by improved travel options and expanded frequent flyer benefits. Carriers will benefit by expanding their networks through codesharing. It should be noted that all of this would occur without antitrust concerns. The three airlines will remain separate independent competitors of each other and of other airlines. The three airlines will independently price, schedule, set capacity, and make yield management decisions. We view this as an opportunity for each of the three to expand their networks and provide our community with more service options.

The economic challenges currently facing every major airline in the U.S. are significant; I urge you to complete an expedited review and allow expedited implementation of this Marketing Agreement as it will be a tremendous benefit for consumers, communities, airlines and their employees.

Sincerely,


Dennis E. Eckart
President and Chief Executive Officer

Greater Cleveland Growth Association

Tower City Center

50 Public Square, Suite 200

Cleveland, Ohio 44113-2291

(216) 621-3300

1 (888) 304-GROW

FAX (216) 621-6013

THE CHAMBER OF COMMERCE FOR GREATER CLEVELAND