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Heron's Forest

DEVELOPMENT COMPANY



December 31, 2002

Honorable Norman Y. Mineta, Secretary
U.S. Department of Transportation
400 Seventh Street, S.W.
Washington, DC 20590

Re: Docket OST-2000-7182
USAirways, Inc.

Dear Secretary Mineta:

I am writing to express our company's support for the application of US Airways to serve Pensacola-Ronald Reagan Washington National Airport.

The Washington metropolitan area is Pensacola's largest market without non-stop air service. Today, passengers are required to connect through Atlanta, Charlotte, Memphis, or Houston to reach the Washington, DC area. As a frequent traveler, I appreciate the time savings to the business traveler and the value a non-stop service brings to our business market and the community in general.

As a community leader, I know the economic benefits that non-stop service brings to communities such as Pensacola. US Airways' non-stop service would provide greater competition to the market, thereby further enhancing the quality and pricing of our community's air service. It will also provide expanded opportunities for Pensacola's business recruitment efforts in the Washington region and provide a vital link to the National Capital region for our extensive military community.

Pensacola's thriving tourism sector would also benefit greatly from the introduction of non-stop service by US Airways. During the past year, the Pensacola region's tourism sector has grown by six percent. The addition of non-stop service by US Airways would allow our community to further penetrate the leisure travel market in the Washington, DC area.

Heron's Forest Development Company is ready to support US Airways' new non-stop service to Ronald Reagan Washington National Airport from Pensacola. We urge your Department to give its application every consideration.

Thank you for your consideration of our views.

Sincerely,

Dick Baker
Vice President

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